

FARMERS
TREASURY MANAGEMENT

 Things to Do *Now**

ACH Originators/Wire Originators/Bill Pay Users

- All ACH Templates, Wire Templates and Bill Payment information will be converted. We recommend you save a copy of all files and templates for validation purposes. Make note of any recurring ACH files and Wires Transfers that you may have.
 - **IMPORTANT STEP:** This information will come over but you may need to originate the transfer again after the conversion.
- **IMPORTANT:** In the new system, you will not be able to copy a previous transaction to set up a new one. If you currently rely on copied transactions, please create a template to retain the necessary information.
- **RECOMMENDATION:** Create your template before the system upgrade so it will be available in the new platform.
- You may also create a template after you have access to the new system.

Positive Pay Users

- While ACH Positive Pay filters should transfer to the new system, we recommend taking screenshots so you can review to ensure your filters are in place after the conversion.

Statements

- All statements will be converted. We recommend you save or print statements for historical reference. Access to statements will remain the same.
 - There will be a delay in the conversion of statement history. If you need information before it is available, please contact our Customer Support Center at 1-888-988-3276.

Intuit QuickBooks® Customers

- A data file backup and a final transaction download should be completed. Please make sure to complete the final download before August 21, 2026.
- Will be 7-10 business days before access is restored and you may need to re-link your bank account

*If you don't have these additional Cash services you may disregard the above.



To Do Monday

August 24, 2026

Login to Online Banking Platform

- Your online banking username will remain the same unless you have been otherwise notified.
- For your first log in on the new system, your password will be the last four of your EIN.
- You will be prompted to set up a NEW password and set up multi-factor authentication.
- Tokens: When setting up multi-factor authentication, if you currently have a hard token, you will be receiving a new one in the mail and if you have a soft token, you can download the app prior to August 24th (the app is called VIP Access).

Once logged in, configure your dashboard to see your accounts on the homepage of online banking.

- While in the new Treasury Services system select **Manage Groups** and then **Add Accounts** to choose the account listing that will display on the Dashboard. Choose **Configure Dashboard** to select additional widgets for easy access.

ACH Originators / Wire Originators / Bill Pay Users

- View and validate your ACH Templates, Wire Templates, and Bill Pay payees. Confirm any recurring ACH files and Wire Transfers.
- If originating/initiating a wire or ACH file over your limit, you will need to call 330-505-3944 to have the limits raised. Farmers can no longer approve after the file/wire has been originated/initiated.

Positive Pay Customers

- Choose **Payments, Check Upload Formats, Create New Format** to re-enter your previous settings. This will need to take place before you upload your next Positive Pay file.

Mobile Banking Users

- Login credentials will be the same as your online login credentials
 - **If using Apple App Store – update your Farmers National Bank Mobile App to the most recent version**
 - **If using Google Play – you will need to download the Farmers National Bank Mobile App from the Google Play store.**



Apple
App Store



Google
Play Store

The new apps will be live August 24, 2026 at 8:00am

Remote Deposit Customers

- **The Remote Deposit Login can be accessed by using the link below.**
<https://smartpay.profitstars.com/business/login/farmersbankgroup>
- There is no change to this link for Farmers customers.
- **Attention Middlefield Customers:** Beginning August 24, 2026, any Middlefield Bank Remote Deposit link you have bookmarked will be disabled and will no longer work. You must use the Farmers link above.

Intuit Quickbooks® Users

- You will receive instructions on how to deactivate and reactivate your account. Please watch for this information

For additional questions, please contact:
Treasury Management Support
330.505.3944

treasurymanagementsupport@farmersbankgroup.com
<https://farmersbankgroup.com/treasury-management.html>