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### Important Integration Information for Farmers National Bank of Emlenton Customers

#### Online and Mobile Banking Integration to Farmers National Bank of Canfield

Over the weekend of February 3, 2023, Farmers National Bank of Canfield will be integrating your Online and Mobile Banking experience. Managing your money will be faster and easier than ever. In preparation for the integration, **transaction capabilities will be unavailable during certain times** specified below. However, during those times you will still be able to view all account detail.

**Online and Mobile Banking will be unavailable from:  
Friday, February 3, 2023 at 4:00 p.m. EST. until Monday, February 6, 2023 at 8:00 a.m. EST.  
for the integration to Farmers National Bank.  
SEE ADDITIONAL DETAILS BELOW.**

**\*Please note important changes to Bill Pay highlighted in red.**

DEBIT CARDHOLDERS	DETAILS
ATM and Debit Cardholders Notice of Reduced Transaction Limits	<p>Please note the following <u>Daily</u> Transaction Limits will apply the weekend of the conversion as we transition your debit cards onto Farmers National Banks of Canfield’s processing system. These daily limits <u>will apply beginning Friday, February 3, 2023. Only debits cards used during the 6 months prior to February 3, 2023 will be converted to the Farmers card system.</u></p> <p><i>Online Purchases/Point of Sale Purchases –</i></p> <ul style="list-style-type: none"> <li>• \$1,500 consumers debit cards,</li> <li>• \$2,500 business debit cards</li> </ul> <p><i>Cash Withdrawals –</i></p> <ul style="list-style-type: none"> <li>• \$305 consumer debit cards and business debit cards</li> </ul> <p>Farmers National Bank of Emlenton Mastercard Debit Cardholders will be able to continue to use their cards for the foreseeable future. Farmers of Emlenton cardholders whose debit cards are expiring in the next several months will receive a replacement debit card with a new advanced expiration date prior to their current card’s expiration.</p>
ONLINE BANKING	DETAILS
Online Banking Username & Password	<b>The Online Banking platform will be unavailable at 4:00 p.m. Friday, February 3, 2023.</b> Online Banking users will need to sign in to the Farmers National Bank of Canfield

	<p><b>Online Banking Platform after the systems conversion on February 6, 2023. Your current online banking username and password will carry over. If you need assistance, please call the Customer Support Center at 1-888-988-3276 or visit our website for additional information.</b></p> <p><b>Please DO NOT attempt to login prior to February 6, 2023 at 8:00 a.m. EST.</b></p> <p><b>DO NOT SELECT NEW ENROLLMENT, as your user name and password will transfer.</b></p>
Intuit Quicken, Quickbooks Web Connect	<p><b>Once you have successfully logged into Farmers National Bank of Canfield's online banking platform you will need to change the Bank within your Intuit software. Our bank name with Intuit is "Farmers National Bank Canfield".</b></p>
Bill Pay Users	<p><b>Please note as of Friday, February 3, 2023 at 4:00 p.m. EST, your access to Farmers National Bank of Emlenton Online Banking Bill Pay will cease. After the system conversion on February 6, 2023, you will need to log in to the Farmers National Bank of Canfield's Online Banking platform with your current username and password. All content should carry over from the Bill Pay Platform.</b></p>
Bill Payees	<p><b>As of Friday, February 3, 2023 at 4:00 p.m. EST, you will no longer have access to your Bill Pay. While all of your payees should convert, we ask that you print or keep records of your payees in case you need to re-enter any data upon converting. Please print out your bill pay history as history may take a while to convert.</b></p>
Check Images & Statement History	<p><b>After the systems conversion, you will begin to accumulate check images and transaction history moving forward. If you require assistance in the interim period, please call Customer Support at 1-888-988-3276.</b></p>
Zelle	<p><b>February 3, 2023 at 8 a.m. is the last day to make Zelle transactions on the Emlenton Online Banking platform. Zelle for Farmers National Bank of Canfield will be launched February 9, 2023 at 12 p.m.</b></p>
Internal Transfers	<p><b>If you currently have scheduled transfers in the Farmers National Bank of Emlenton Online Banking system, <b>no transfers will be completed after February 3, 2023 at 4:00 p.m. EST.</b> After the Farmers National Bank Systems conversion, you will need to log in to the Farmers National Bank of Canfield's Online Banking platform and starting February 6, 2023. Transfers should carry over.</b></p>

Alerts	Current Farmers of Emlenton online banking alerts will not carry over. <b>You will need to re-establish any “Alerts” in the Farmers National Bank of Canfield’s Online Banking platform.</b>
SecureNow	To enhance your digital banking security, you will be required to do a onetime enrollment in our multi-layer authentication platform. To learn more visit: <a href="https://farmersbankgroup.com/secure-now.html">https://farmersbankgroup.com/secure-now.html</a>
<b>MOBILE BANKING</b>	<b>DETAILS</b>
Mobile Banking App New APP Download Required	Mobile banking access will cease at 4:00 p.m. Friday, February 3, 2023. If you would like to access Mobile Banking, <b>you will need to download our Farmers National Bank of Canfield app from your online store starting on February 6, 2023 after 8:00 a.m. EST. Use your current username and password to login to Mobile Banking.</b> Please DO NOT attempt to login prior to February 6, 2023 at 8:00 a.m. EST. For app download instructions please visit: <a href="https://farmersbankgroup.com/mobile-banking.html">https://farmersbankgroup.com/mobile-banking.html</a> .
<b>TELEPHONE BANKING</b>	<b>DETAILS</b>
Telephone Banking Credentials	Starting February 6, 2023, Telephone Banking customers should call the Farmers National Bank of Canfield’s Telephone Banking number at 1-888-471-3886 for easy enrollment instructions.
<b>CUSTOMER SUPPORT</b>	<b>DETAILS</b>
Online Video Tutorials	You can learn more by watching our online video tutorials located on our Customer Support section of our website at <a href="http://www.farmersbankgroup.com">www.farmersbankgroup.com</a> .
Contact Customer Support	Our Customer Support Center is open from Monday – Friday from 8:00 a.m. – 6:00 p.m. EST and Saturday from 8:00 a.m. – 12:00 p.m. EST to assist you if you should have questions or concerns. Feel free to contact us for assistance at 1-888-988-3276.

*During this time of our conversion please note that neither this Institution nor its Service Providers will contact you via telephone or email requesting personal information, your Access ID, or your passcode. If you are contacted by anyone requesting this information, please contact us immediately.*